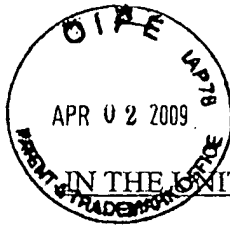


*6/17/09



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Andrew S. Holmes; Kevin D. Knoop
Application No: 10/820,917
Filed: April 8, 2004
Title: SYSTEM FOR REQUESTING
SERVICE OF A MACHINE

Examiner: Gerald Gauthier
Art Unit: 2614
Confirmation No. 8767

AMENDMENT, TELEPHONE INTERVIEW SUMMARY
AND REQUEST FOR RECONSIDERATION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

DS/09
6/26/09
Entered with
RCE

Sir:

In response to the Office Action of March 18, 2009 and the telephone interview of March 27, 2009, please amend the claims as follows.

In the Claims

Please amend Claims 1 - 8 as follows.